  
JESSE M. FURMAN  
United States District Judge

**Robert J. Keefe**  
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**CLERK'S OFFICE**  
**U.S. COURT OF APPEALS**

November 2, 2020

Clerk of the Court, Ruby J. Krajick  
Thurgood Marshall  
United States Courthouse  
40 Foley Square  
New York, NY 10007

Reference: Civil Action No. 17-00563-JMF

Dear Ms. Krajick,

Some months ago, I received information from the United States District Court of the SDNY concerning the JPMorgan Chase 401(k) Fee Settlement. In July, I submitted the *Former Participant Rollover Form* to receive my payment through my qualified retirement account. I sent the rollover form by certified mail to the address of Analytics Consulting LLC, Chanhassen, MN.

On October 23, 2020, I submitted an email to [info@jpmorganerisafeesettlement.com](mailto:info@jpmorganerisafeesettlement.com). Asking for verification that my form was received. I then received an email as follows:

Our records do not indicate that any documents have been received from you. The deadline to submit a rollover form was September 12, 2020. At this point, the default method of payment is a check. Distribution is expected to be mid to late November 2020.

I then sent a scanned document of the certified mail receipt and the receipt of my document by Analytics on August 4, 2020.

I then received an email as follows:

Based on the tracking receipts you provided, your documents have not been ingested into our database yet.

I then responded with the following:

When will my documents be ingested into your database? (Without quoting "ingested")

- Continued

To Clerk of the Court, Ruby J. Krajick, Page 2

I have not received any further response from Analytics concerning my last question. I left a message on their answering machine (Phone number: 866-930-3729) Apparently, they accept messages on their answering machine but do not respond to the messages.

I would like to hear from Analytics that my *Former Participant Rollover Form* has been processed. I can provide the scanned receipts and emails to and from [info@jpmorganerisafeesettlement.com](mailto:info@jpmorganerisafeesettlement.com).

***An Additional Note***

When I tried to go to the fee settlement website [www.jpmorganerisafeesettlement.com](http://www.jpmorganerisafeesettlement.com) I received the following warning from my internet service provider:

Whoa, we flagged this site as malicious.

Sure you want to go there? This site could steal your sensitive info and hijack your device with malware.

I did not continue to the site.

Sincerely,



Robert J. Keefe

Robert J. Keefe  
310 Ingraham Lane  
New Hyde Park, NY 11040-4241

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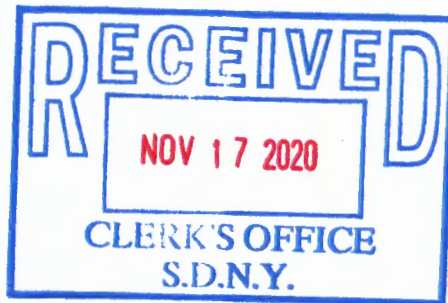


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